



## **Terms and Conditions**

### ***Overseas students on student visitor or extended student visitor visa***

1. In the event of a visa being refused, the full fee will be refundable except for £150.00 and any courier and transfer charges. To be eligible for a refund, you must provide the following documents:
  - Original covering letter from the student with his/her signature
  - Copy of the VISA refusal letter
  - Copy of all pages of student's passport including the page on the passport showing the refusal stamp and reference number
  - Where the payee is not the student, an original authority letter from the student authorising the repayment to the payee.
2. The visa refund process takes a minimum of 20 working days.
3. NO REFUND will be given if the student for whatever reason fails to apply for the visa or changes their mind about applying for a visa.
4. There is no refund, no matter the circumstance, for students that do not have to apply for visas in the United Kingdom or have a current Visa and have paid fees, whether they have commenced studies or are waiting to commence studies.
5. An international student will be required to study a minimum of 15 hours per week excluding breaks.
6. Continuous admission to the course is subject to:
  - Payment of fees
  - Punctuality
  - Good behaviour and attitude
  - Adherence to school policies, which can be found here:  
<https://eurospeak.org.uk/about-eurospeak/policies/>
7. In the event of the student being dismissed from the school, no refund whatsoever will be made, whether part or full fees have been paid.
8. We reserve the right to increase the fees as required without advance notice.
9. Courses are constantly being modified and therefore the school reserves the right to change the course, the tutor, and the classroom as it sees fit, without notice.
10. The student should be aware that information about their enrolment, attendance, and progress at the school may be passed to the UK Border Agency for control purposes.
11. If a student fails to attend classes during the period which the course is booked, classes cannot be taken later.
12. Host family fees once paid are non-refundable no matter the exceptional circumstance,



unless cancelled at least 2 weeks in advance, in which case the student is required to pay for the first 2 weeks' accommodation.

13. All fees are due before starting the course.
14. Whilst the college tries to ensure the accuracy of the information and advice given, the requirements relating to visas are complex and change frequently. The student should therefore check the requirements which apply to them on the UKVI website. Eurospeak cannot therefore accept responsibility for any inaccuracy or error in the information or advice it provides.
15. In the case of individual/private classes, a 24-hour notice period is required from the student for cancellation of any class. In instances where less than 24 hours' notice is given, the student will be charged for the first hour of the class booking.
16. For all examination bookings, there is no refund in the case of a candidate no-show, cancellation, late arrival, exam misconduct, or change of date/time once the payment has been made.
17. For Cambridge examination bookings, any student arriving late will not be permitted to enter the examination.
18. All course books purchased through Eurospeak are non-refundable.

NOTE: The above terms and conditions come into operation from the moment the student applies to start their studies whether directly or through an agent.