

Terms and Conditions 2023

Pay As You Go (PAYG)

The term "Pay As You Go" refers to any student that pays and registers for individual classes at Eurospeak.

- 1. All classes must be paid before the student can attend the first class.
- 2. The classes are non-transferable. This means that classes cannot be switched to a different student of Eurospeak or to a person who wishes to study at Eurospeak.
- 3. The classes cannot be changed to a different membership option.
- 4. Payments can never be refunded.
- 5. Classes must be taken in the same school term of the payment being made.
- 6. All students must buy the course book for their class. The teacher will not give photocopies of the course book.
- 7. On days when there are too many students in class, long-term students have priority to attend. Sometimes we may have to refuse PAYG students entry to the class.
- 8. If a student is dismissed from the school, refunds will never be made.
- 9. We reserve the right to change the fees, the course, the tutor, and the classroom without advance notice.
- 10. All course books purchased through Eurospeak are non-refundable.
- 11. In the case of individual/private classes, a 24-hour notice period is required from the student for cancellation of any class. If less than 24 hours' notice is given, the student will be charged for the first hour of the class booking.
- 12. Admission to the course depends on:
 - Payment of fees
 - Punctuality
 - Good behaviour and attitude
 - Adherence to school policies, which can be found here:
 https://eurospeak.org.uk/about-eurospeak/policies/