



Terms and Conditions 2024-2025

Students on student visitor or extended student visitor visa

1. If a visa is refused, you will receive a full refund except for £150.00 and any courier and transfer charges. To be able to provide a refund, we must receive the following documents:
 - Original covering letter from the student with his/her signature
 - Copy of the visa refusal letter
 - Copy of all pages of the student's passport including the page on the passport showing the refusal stamp and reference number
 - If the payee (the person that will receive the refund) is not the student, an original authority letter from the student authorising the repayment to the payee.
2. The visa refund process takes a minimum of 20 working days.
3. No refunds will be issued if the student does not apply for the visa
4. No refunds will be issued if the reason of the visa refusal is fake documents.
5. No refunds will be issued to students that have paid fees but do not have to apply for visas in the United Kingdom or have a current visa.
6. An international student will be required to study a minimum of 15 hours per week excluding breaks.
7. Admission to the courses depends on:
 - Payment of fees
 - Punctuality
 - Good behaviour and attitude
 - Adherence to school policies, which can be found here:
<https://eurospeak.ac.uk/about-%20eurospeak/policies/>
8. If a student is dismissed from the school, refunds will never be made.
9. We reserve the right to change the fees, the course, the tutor, and the classroom without advance notice.
10. The student should be aware that information about their enrolment, attendance, and progress at the school may be passed to the UK Border Agency for control purposes.
11. If a student does not attend classes during the period they have booked, classes cannot be taken later.
12. Host family fees are non-refundable, unless cancelled at least 2 weeks in advance. In this



case, the student is required to pay for the first 2 weeks' accommodation.

13. All classes must be paid before the student can attend the first class.
14. We try to ensure that the information and advice we provide is accurate, but the requirements relating to visas are complex and change frequently. The student should therefore check the requirements which apply to them on the UKVI website. We cannot accept responsibility for any inaccuracy or error in the information or advice we provide.
15. In the case of individual/private classes, a 24-hour notice period is required from the student for cancellation of any class. If less than 24 hours' notice is given, the student will be charged for the first hour of the class booking.
16. All course books purchased through Eurospeak are non-refundable.

NOTE: The above terms and conditions come into operation from the moment the student applies to start their studies whether directly or through an agent.